

SPATIOTEMPORAL DIFFUSION AND HOSTILITY DETECTION IN SOCIAL MEDIA: TOWARD AN INTERDISCIPLINARY COLLABORATION

K. Hazel Kwon, PhD
Assistant Professor
Arizona State University

Overview

- **Introduce two of my research team projects :**
 - (1) Spatiotemporal Diffusion Modeling**
 - (2) Intergroup hostility detection**
- **Advocate the needs of interdisciplinary collaboration in social media research**

**PROJECT 1:
SPATIOTEMPORAL
DIFFUSION MODELING OF
SOCIAL MEDIA-BASED
SOCIAL MOVEMENT**

Project 1: Spatiotemporal diffusion modeling of social media-based social movement

1. Social movement scholars

- Frequent diffusion theoretic metaphors (esp. online)
- Global, transnational networks matter
- Few studies in dynamic diffusion modeling along with temporal and spatial dimensions

Project 1: Spatiotemporal diffusion modeling of Social media-based social movement

2. Mathematics/Computer Science

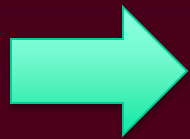
- Various online social networks and information diffusion models developed
- Ambiguity how the models could be used to offer insights to social issues

Project 1: Research Purpose

- 1. Introduce a mathematical spatiotemporal information diffusion model to social movement scholarship**
- 2. Validate the model with tweets**
- 3. Social-theory driven arrangement of spatial proximities**

Project 1: A Mathematical Model

- *A rate of change over time and spaces:*
Partial Differential Equation (PDE)
- *moving tendency due to a large force:*
Advection term (e.g., wind current in disease diffusion)



diffusion-advection model

$$\frac{\partial I}{\partial t} = \frac{\partial}{\partial x} \left(D e^{-bx} \frac{\partial I}{\partial x} \right) - g(x) \frac{\partial I}{\partial x} + r(t) I h(x) - \frac{I}{K}$$

Project 1: Data

- **Three-week tweets during the 2011 Egypt Revolution**
- **API streaming + backtracking**
- **5% sampled (n = 12,694)**
- **Geocoding: aggregated to global regions**
- **3 message types: ad-hoc reporting, situation verifying information, & collective action supportive messages**
- **3 time frames: beginning (1/24~1/31), active protest (2/1~2/7), regime turnover (2/8~ 2/13)**

Project 1: Spatial Proximity

- **Regions (x):** Egypt, MENA, Africa, NA, LA, WE, EE, Asia
- **$U(x_1, x_2 \dots x_8)$, x_1 = the origin (Egypt) fixed**
- **Spatial order varies contingent on IR criteria.**
 - ① **Physical proximity**
 - ② **Migration-based proximity**
 - ③ **Economic proximity**
 - ④ **Democracy proximity**

Project 1: Results

- **Model Accuracy: 70.62% ~ 94.11%**
- **A composite of $g(x)$ values for spatial spread-ability:
Weighted Mean (WM) of $g(x)$**

$$WM = \frac{\sum g(x)(MaximumD + 1 - x)}{\sum (MaximumD + 1 - x)}$$

Project 1: Results

- Model Accuracy: 70.62% ~ 94.11%
- A composite of $g(x)$ values for spatial spread-ability:
Weighted Mean (WM) of $g(x)$

$$WM = \sum g(x)(MaximumD + 1 - x)$$

- **Democracy-based proximity** shows the most effective information shift across location points.
- **Different types of messages** show different pattern of spatial information shift

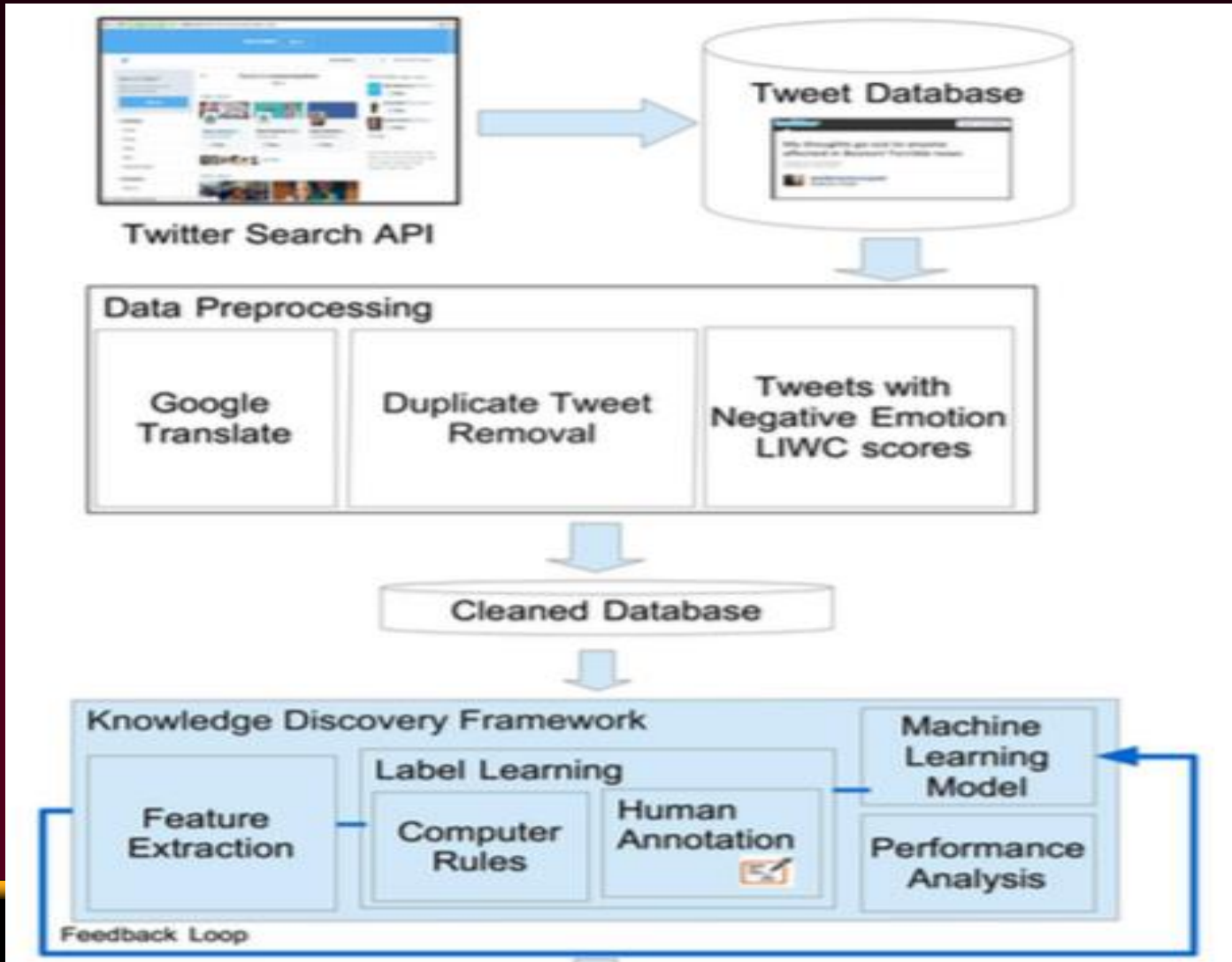
PROJECT 2: AUTOMATIC DETECTION OF HOSTILITY IN SOCIAL MEDIA

Project 2: Automatic detection of hostility in social media

Intergroup communication problem:

- Diffusion of maladaptive communication during extraordinary events?
- Impact of hostility expression in social media
- Hard to identify it in a large-scale data
- Possibility of automatic identification through collaboration?

Knowledge Discovery and Machine Learning Framework for Hostile Message Detection



Project 2: Knowledge Discovery Framework (Boston Marathon bombing tweets)

Feature Extraction

- Unigram
- URL
- News org. twitter handle
- Profanity
- Emphasis
- Kill*
- Sympathy words (help*, donat*, sadden*, heart*, thought, praying)
- Numeric

Labeling

- Computer generated (group + swearing): 93.1 % agreement with human
- Further human annotation for unlabeled tweets: 81.66% inter-coder agreement

Project 2: Knowledge Discovery Framework

- High rate of precision and recall with balanced sample.
- Need to improve with unbalanced (=real world distribution) sample.
- Future: towards the online hostility diffusion modeling

To Summarize

- **Both began with the identifying social issue based on well-grounded social science literature**
- **Attempt to leverage collaboration to overcome methodological challenge in contemporary socio-digital environment**
- **Challenge to go beyond Twitter; Challenge to collect spatial data**

Thank You. Questions?

For more comments/questions:

khkwon@asu.edu