





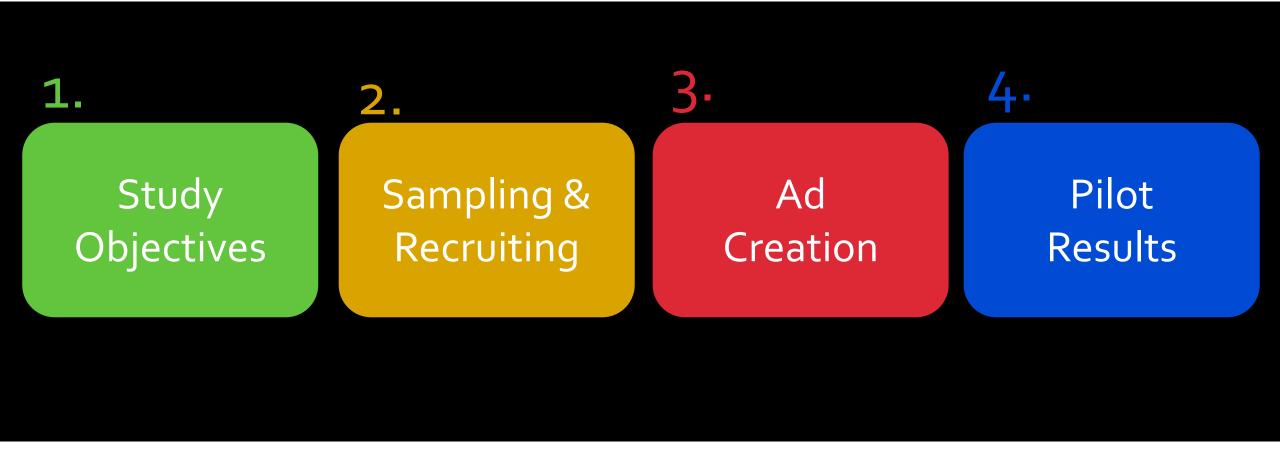








# Outline



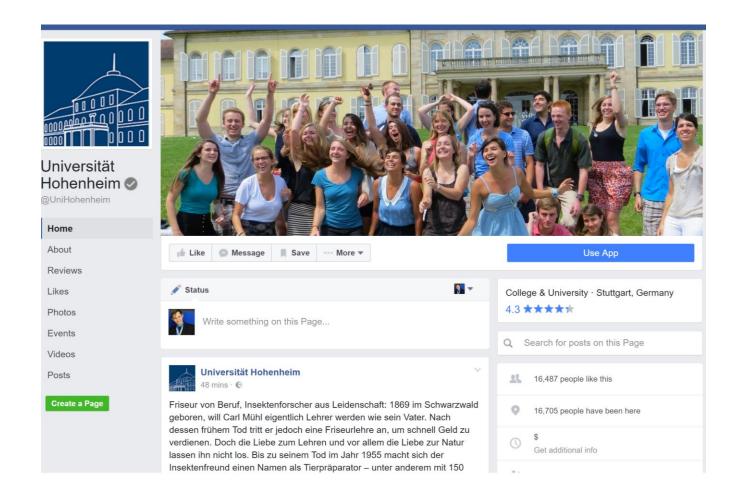


## 1. Study Objectives

Survey Facebook users about privacy concerns using their own data

Project website:

http://socialmediadata.org/

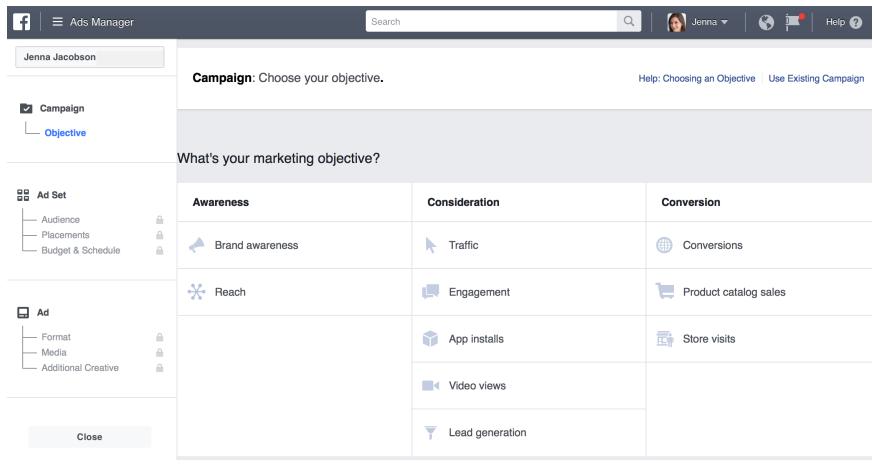


## 2. Sampling Strategies

Source	Description
Facebook Public Directory	Direct list of Facebook Pages
Facebook User-Based List	Personalized recommendations on Groups and Pages by Facebook
Netvizz/API	Extracts data from Groups and Pages for research purposes
Nocialnaker	Social media marketing /analytics company that compiles list of top Pages, grouped by industry
Official Lists	Official external lists based on topic (e.g. size, demographics, politics)
Curated/Expert Lists	Unofficial external lists (e.g. by media outlets or blogs)
Researcher-Created List	Ethnographic approach to collect all groups that fit topic of interest

## 3. Ad Creation

Facebook's advertising policies





#### Design an Ad Banner

Properties to consider 

Attention grabbing & informative







### Design an Ad Banner

Properties to consider -> Diversity of gender, race, and age







#### Design an Ad Banner

Properties to consider 

Generic vs. Group/Page specific







#### 4. Pilot Ads

#### Ad #1: Corporate Page Super 8 Motels in Canada

- 3 days (Aug 28-31 '16)
- \$50 spent
- Reached ~5K people
- 169 clicks (~\$0.30 per click)
- Only 3 partial survey responses



# Ad #2: Community Group Pokémon GO" in Winnipeg

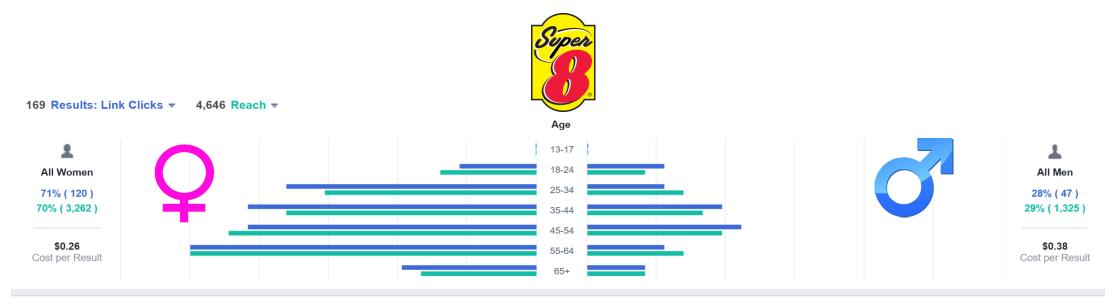
- 2 days (Oct 8-9 '16)
- \$46 spent
- Reached ~4K people
- 67 clicks (~\$0.69 per click)
- No completed responses

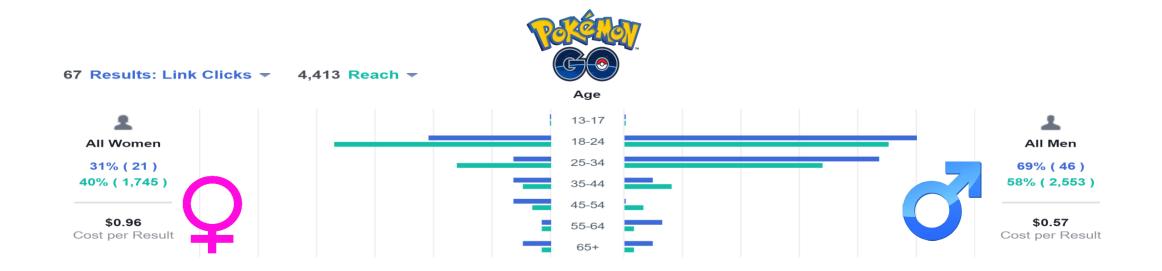


#### Most were mobile users:

- Survey was too long (20min)
- Some didn't remember their sign-on info to login via a mobile browser (required by our survey tool)

#### 4. Pilot Ads - Demographics





#### Recommendations

- 1. Strategize design of ads (informative, attention grabbing, intended audience)
- 2. Remember most will be mobile users
  - Keep survey as short as possible
- Recognize survey participants are likely lurkers, rather than active participants
- 4. Assess your budget (clicks ≠ completion)
- 5. Offer a prize or another incentive to complete survey
- 6. Ask group moderator(s) permission to post ads















